

SchoolOne

charter
school
specialists

your technology partner in education



Connect



Partners



Technology



Technology Solutions

Full-service provider to support your infrastructure needs



Student Information System

Web-based, secure, reliably-hosted system



Information Services

Expertise to help improve performance and compliance

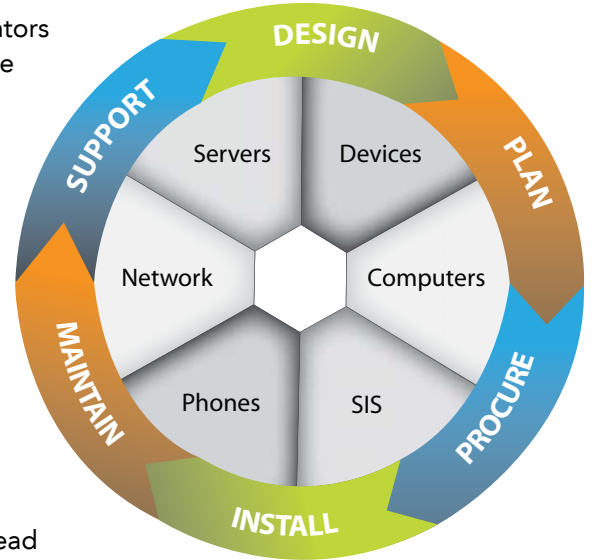
Does your technology support your mission?



Most charter schools start with a passionate mission to provide quality education. That passion helps drive what it takes to run a charter school—from managing logistical and financial issues, overseeing teachers, recruiting students, selecting curricula, to updating the board. Charter school leaders can quickly find themselves acting as real estate brokers, human resources professionals, and transportation engineers. With all of these priorities, you shouldn't have to become an IT expert, too.

SchoolOne is an IT partner who shares your passion. We believe that educators should be able to focus on what they do best: educating students. For more than a decade, we have helped schools keep their focus by specializing in consultation, engineering, design, procurement, installation, maintenance, and training. Whether you have an existing school overdue for upgrades, a cyber school serving students remotely, or a startup that needs just about everything, we can be your technology provider. We can offer an end-to-end solution customized to your school's size and needs.

SchoolOne can be your virtual IT department and can work alongside your staff to provide the best service possible. Don't go it alone when you can leverage our investments, experience—and most of all, our buying power. With our breadth of services, SchoolOne can be your sole IT partner with full accountability, centralized expertise and processes, and streamlined communication. When multiple vendors are required, we can lead projects and troubleshoot across disciplines, creating a climate of teamwork and collaboration that allows you to stay focused on your students.



We can help you build a strong foundation.

Servers



Servers are the central nervous system for a school's technology as well as the warehouse for its data. Servers require multiple types of software and licenses, plus maintenance, software protection, monitoring, backups, and costly security and environmental controls. We offer schools the choice of housing servers at the school site or in a secure, state-of-the-art facility near our Cleveland headquarters.

Client Devices

Client devices include desktops, laptops, and wireless hand-held devices used by students, teachers, and staff. When we purchase equipment for our clients, we look for value—not just price. We use our buying power to get the best deal for your school, while taking into account the impact of warranties, service agreements, and compatibility and interoperability among devices.



Infrastructure

Infrastructure includes the cabling, wiring, wireless devices, and access points that are needed to build a network, as well as shared devices like printers and copiers used by multiple staff. Ordering one wrong cable connector can mean the difference between your school opening on time or not at all. Trust SchoolOne to not only source the right equipment—but we will also install, test, and maintain your entire network on time and at the right price.

Charter School Specialists

Our commitment

It is the ongoing, personalized services SchoolOne provides to its client schools that set us apart from other vendors. From planning and implementation to completion, our projects are handled by a client services representative who leads the project and maintains communication with you. Whether it's day-to-day support or a complex installation, our leads and experienced support team are committed to providing a solid IT infrastructure and best practices to help your school meet your goals.

Our support



SchoolOne provides basic or advanced training on all our products, whether onsite or through a webinar. Unlike some providers who disappear the minute installation or delivery is complete, we stay engaged with all of our clients. We don't mind if you ask us questions because our mission is to support our client schools.

Our successes



- Microsoft Gold Certified Partner
- Cisco Select Partner
- VMware Enterprise Partner
- Award winning Studywiz Partner
- Certified Women Business Enterprise
- Accolades for superior customer service
- ISV certified for system integration
- Award for our entrepreneurial leadership

Telecommunications

Telecommunications encompasses voice and data access, including lines for Internet, voice over internet protocol (VoIP), voicemail, and cellular communications. We can select those providers that will deliver the best type and volume of connectivity and service, or recommend use of regional communication backbones for cost effectiveness.



Technical Support

For many schools, technical support might be provided by the lone teacher or single IT person who maintains the computers. The school's focus should be on 21st century teaching and learning skills instead of on technology management. SchoolOne can provide support for your systems with our expert installation, maintenance, troubleshooting, and repair. We offer call center help desk, on-site field support, and network support.

Custom Development & System Integration

Schools often use different systems from multiple providers to support academics and school operations. We can create a single point of entry, or school portal, that allows users to securely access all the applications they need from one screen—often with just one click. For example, we can create single sign-on access to your school's curricula providers, data warehouse, and communications systems, such as Microsoft's Live@EDU portal. In some cases, we can even integrate systems so data entered into one can be shared by another.

SchoolOne was founded in 1999 by a parent who envisioned a better way of using technology to help schools deliver information. Today, our technology solutions are helping schools nationwide and thousands of students, parents, teachers, and administrators achieve their common goal toward better education.

Our team includes software developers, business and QA analysts, project managers, network engineers, client support staff, accountability specialists, and one Chocolate Labrador, who acts as Director of First Impressions at the office. We partner with over a dozen of the world's leading technology companies to bring the latest and the best equipment and services to our clients. Our partners include Microsoft, Cisco, VMware, Etech Group, IBM, Dell, Apple, Verizon, AT&T, Qwest, and many more.

“ The basis for choosing SchoolOne was our need to leverage web-based technology to provide data transparency within our school. Our goal was to utilize a system that effectively and easily collects data and then can disaggregate the data into user-friendly reports. These reports assist us in data-based decision making. Our overall experience has been great. We are treated professionally and our concerns are handled in a timely manner. Questions to our support rep are handled promptly and with diligence.”

Marshall Emerson, Principal, Entrepreneurship Preparatory School

“ SchoolOne assumed management of our infrastructure and inherited our legacy network with 10 locations, 3,000 users and a 20% downtime rating. Their engineers were able to improve uptime to 99.99+% within the first semester through network redesign and implementation of virtualized/SAN attached consolidated blade server environment. This enabled expansion to support 60 locations and over 20,000 students while maintaining reliability and performance. I am pleased to recommend SchoolOne as an IT partner who understands the needs and complexities of both the individual school and large school systems.”

Jody Anderson, Board President, Platinum Technologies

“ You have done an excellent job working with us—very attentive and patient—even though I often push it at times. SchoolOne has been AWESOME when we need special requests. I like the personal service we receive. Our school stats/utilization has grown substantially.”

Cheryl Brandenburg, Technology Director, Bishop Fenwick High School

“ Thank you all for a job well done with the successful relocation of our server environment. On a condensed timeline, you worked together, combining many disciplines in systems infrastructure to complete a seamless move. Thanks to your advance-planning and your ability to handle the unforeseen, you got the environment functional two days early.”

David Wallace, Vice President of Technology (former), Varsity Books



Awards

- 2009 Weatherhead 100 Top 10
- 2009 Pillar Award for Community Service
- 2009 Best IT Services Company from NEOSA
- 2008 Ernst & Young Entrepreneur of the Year Award for Technology